



SERVICES AVAILABLE

- **Personal Assistance**
May include help with showering, toileting, dressing/undressing, getting in and out of bed, shaving, reminding you to take your medication.
- **Nursing**
May include help with wound care and medication administration.
- **Domestic Assistance**
May include cleaning and household tasks like vacuuming, dusting, mopping, making beds, ironing and laundry.
- **Gardening**
May include light weeding, watering, light pruning, lawn mowing or minor garden maintenance.
- **In-home Respite**
A care worker supporting you in your home for a short period.

Whatever your care needs are, we are here to help...every step of the way.

A Home Care Package provides Government funded services that can help you remain at home for longer, as well as providing choice and flexibility in the way that the care and support is provided.

There are four levels of Home Care Packages, ranging from basic care needs to high care needs. Services are based around your individual needs, allowing you to decide on the type of care you receive, how it is delivered and who provides that care.

ECA Home Care offers a holistic approach to living independently in your own home. We are a not for profit community owned organisation offering affordable and accessible care and services, provided by trusted local home care workers.

There is quite a lot to consider when choosing a home care provider which can make the process confusing and overwhelming. Our Care Coordinator is ready to assist you with any questions you may have. Our fees are designed to keep any expenses or direct charges to you at a minimum.

What makes us different from other providers?

- We are located onsite in the Community Centre at Echuca Community for the Aged
- We offer affordable, accessible care and services, with no hidden costs
- We deliver safe and quality care and services by qualified local caregivers
- Care and services are personalised to meet your needs



Price for common services (per hour)	Mon-Fri	Saturday	Sunday	Pub Hol
Personal Care	\$55	\$85	\$95	\$136
Nursing	\$90	\$95	\$110	\$136
Cleaning & household tasks	\$50	n/a	n/a	n/a
Light Gardening	\$50	n/a	n/a	n/a
In-house respite (per hour)	\$55	\$85	\$95	\$136

Government Funding received by you – depending on eligibility

Level	1	2	3	4
Annual Home Care funding	\$9,026.45	\$15,877.50	\$ 34,550.90	\$ 52,377.50
Home care package funding per/fortnight	\$347.17	\$610.67	\$1,328.88	\$ 2,014.52
Approx. Hours of Care and Services per/fortnight	3	5	11	17

Home Care Package Fees – per fortnight

Level	1	2	3	4
Basic Fee				
Everyone taking up a home care package is expected to pay a daily basic care fee. This fee is paid out of your pocket. Special consideration may be available for financial hardship and our local community.	\$0	\$0	\$0	\$0
Care Management				
This is for the assessment, planning, facilitation, care coordination, evaluation of your services and support. ECA Home Care will work with you to plan your care and use your package the best way possible.	\$60	\$100	\$140	\$220
Package Management				
This is for general management of your home care package - including staff checks, induction, managing package funds, statements, government audits and training.	\$15	\$30	\$45	\$60

Important Information

Prices are effective from March 1, 2022

Exit Fee - A fee of \$200 is payable if you leave our care and move into the care of another provider. 28 days' notice is required.

Payment Terms & Pricing

Payment is required within 14 days receipt of invoice. All prices are exclusive of GST. Prices will be adjusted in accordance with your Home Care Agreement. You will receive 28 days' notice of any future price increase.

Standard Hours

Monday to Friday 8am – 6pm. A 5% surcharge may apply for any care of services provided out of these hours.

Weekends & Public Holidays

General services are not provided on public holidays or weekends. Essential services are provided in an emergency or on a need basis.

Travel

Travel for any shopping, appointments and social outings will be charged at \$1.00 per km, beyond the city limits of Echuca Moama.

Cancellations

24 hours' notice is required if cancelling a booking otherwise the full fee will be charged.

Goods and Services

Purchasing of goods can be arranged on your behalf at no extra cost.

Further information regarding home care packages please refer to My Aged Care <https://www.myagedcare.gov.au/>