



## SERVICES AVAILABLE

- **Personal Assistance**  
May include help with showering, toileting, dressing/undressing, getting in and out of bed, shaving, reminding you to take your medication.
- **Nursing**  
May include help with wound care and medication administration.
- **Domestic Assistance**  
May include cleaning and household tasks like vacuuming, dusting, mopping, making beds, ironing and laundry.
- **Gardening**  
May include light weeding, watering, light pruning, lawn mowing or minor garden maintenance.
- **In-home Respite**  
A care worker supporting you in your home for a short period.

*Whatever your care needs are, we are here to help...every step of the way.*

A Home Care Package provides Government funded services that can help you remain at home for longer, as well as providing choice and flexibility in the way that the care and support is provided.

There are four levels of Home Care Packages, ranging from basic care needs to high care needs. Services are based around your individual needs, allowing you to decide on the type of care you receive, how it is delivered and who provides that care.

ECA Home Care offers a holistic approach to living independently in your own home. We are a not for profit community owned organisation offering affordable and accessible care and services, provided by trusted local home care workers.

There is quite a lot to consider when choosing a home care provider which can make the process confusing and overwhelming. Our Care Coordinator is ready to assist you with any questions you may have. Our fees are designed to keep any expenses or direct charges to you at a minimum.

What makes us different from other providers?

- We are located onsite in the Community Centre at Echuca Community for the Aged
- We offer affordable, accessible care and services, with no hidden costs
- We deliver safe and quality care and services by qualified local caregivers
- Care and services are personalised to meet your needs



<b>Price for common services (per hour)</b>	<b>Mon-Fri</b>	<b>Saturday</b>	<b>Sunday</b>	<b>Pub Hol</b>
Personal Assistance	\$66	\$102	\$114	\$163
Nursing (External Provider)	\$155-\$165	n/a	n/a	n/a
Domestic Assistance	\$60	n/a	n/a	n/a
Light Gardening (External Provider)	\$70-\$85	n/a	n/a	n/a
In-house respite (per hour)	\$72	\$111	\$124	\$178

**Government Funding received by you – depending on eligibility**

<b>Level</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
Annual Home Care funding	\$10,588.65	\$18,622.30	\$40,529.60	\$61,440.45
Daily Home Care Subsidy	\$29.01	\$51.02	\$111.04	\$168.33
Approx. Hours of Care and Services per/fortnight	3	5	11	17

**Home Care Package Fees – per fortnight**

<b>Level</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>
<b>Basic Fee</b>				
Everyone taking up a home care package is expected to pay a daily basic care fee. This fee is paid out of your pocket. Special consideration may be available for financial hardship and our local community.	\$0	\$0	\$0	\$0
<b>Care Management</b>				
This is for the assessment, planning, facilitation, care coordination, evaluation of your services and support. ECA Home Care will work with you to plan your care and use your package the best way possible.	\$72	\$121	\$210	\$330
<b>Package Management</b>				
This is for general management of your home care package - including staff checks, induction, managing package funds, statements, government audits and training.	\$31	\$50	\$75	\$125

**Important Information**

*Prices are effective from September 1, 2024*

**Standard Hours**

Monday to Friday 8am – 6pm. A 5% surcharge may apply for any care of services provided out of these hours.

**Weekends & Public Holidays**

General services are not provided on public holidays or weekends. Essential services are provided in an emergency or on a need basis.

**Travel**

Travel for any shopping, appointments and social outings will be charged at \$1.30 per km, beyond the city limits of Echuca Moama.

**Cancellations**

24 hours notice is required to cancel services otherwise the service will still be charged to your package.

**Goods and Services**

Purchasing of goods & services can be arranged on your behalf at no extra cost. We use approved external providers for nursing care, light gardening and allied health services.

**Payment Terms & Pricing**

Prices are effective from 1 September 2024 and will be adjusted in accordance with your Home Care Agreement. You will receive 28 days written notice of any future pricing increases.